

NSS Buyer Contract for Underground Storm Shelters

Terms & Conditions - Cancellation - Warranty

National Storm Shelters, LLC (Hereafter called NSS) Scope of Work:

NSS will cut concrete slab in an area of 44"x81" and at a depth of 4" - 6". Concrete slab over 6" thick will be considered as rock and subject to additional charge.

The cost to remove any other obstruction will be the responsibility of the Customer/Homeowner i.e. utilities, water & gas lines, etc.

Additional Excavation Charges:

Additional charge will apply for any and all solid material removal that exceeds the initial 4" - 6" of slab.

- 1st day \$375.00 - any rock or other solid material
- 2nd day \$650.00 - if rock or solid material causes install to be extended beyond the first day
- 3rd day \$650.00 - if rock or solid material causes install to be extended beyond the second day
- 4th day \$650.00 - if rock or solid material causes install to be extended beyond the third day

Max - \$2,325.00 out of pocket

Cancellation:

If the customer chooses to cancel the installation of the shelter for any reason, the following refunds or charges apply: 5 business days before the planned installation date: the Entire Deposit amount of shelter and Rock Solid™ payment will be refunded.

Less than 5 business days before the planned installation date: No refund of Deposit or Rock Solid™ payment.
Day of the installation date: Full agreement price is due.

All cancellations must be made in writing and faxed to: (615)-223-1939 or Delivered to 603 Swan Dr. Smyrna, TN 37167.

Rescheduling:

Rescheduling of installation date by customer; if less than 48 hours (2 business days) an additional charge of \$300.00 will apply.

Warranty:

NSS warranty covers structural failure of Galvanized components on shelters due to corrosion for 25 years from the date of installation. The warranty is transferrable one time. See Terms and Conditions. NSS warranty will be void if installed anywhere other than in a fully enclosed garage.

Electronic Signature of this contract is placed in full force upon checking that you agree to these terms and conditions. Client assumes any cost as depicted above if no Rock Solid™ Price Assurance Policy is purchased.

Recommended product to add to your underground storm shelter purchase:

Rock Solid™ Price Assurance Policy:

For a flat rate fee of \$800.00 NSS will reasonably assume the efforts of removing any and all rock. This is a non-refundable Policy and must be paid at time of execution of this contract.